Actual 2019/20 £	HOUSING REVENUE ACCOUNT	Original 2020/21 £	Estimate 2021/22 £
	INCOME		
14,854,286	Dwelling rents	14,954,140	14,415,747
318,503	Non-dwelling rents	342,380	342,380
978,838	Other charges for services and facilities	1,009,840	1,012,840
52,200	Contributions from general fund	52,200	52,200
16,203,827	TOTAL INCOME	16,358,560	15,823,167
	EXPENDITURE		
3,487,250	Repairs and maintenance	3,786,920	4,070,920
3,576,449	General management *	4,081,900	4,853,203
1,193,329	Special management *	1,036,280	1,036,280
19,316	Rents, rates & taxes	21,750	21,750
140,313	Increase provision for bad or doubtful debts	150,000	200,000
5,510,903 827,860 21,920 14,777,339	Exceptional Item Impairment Debt management expenses	2,564,670 0 0 11,641,520	2,643,000 0 0 12,825,153
(1,426,487)	NET COST OF SERVICES	(4,717,040)	(2,998,014)
1,569,205	Loan charges - Interest Investment Income	1,546,680	1,573,000
(78,215)	Interest on notional cash balances	(75,000)	(50,000)
Ó	Premiums & discounts	, , ,	, ,
64,504	NET OPERATING INCOME	(3,245,360)	(1,475,014)
(3,750,219)	Any other item of income & expenditure	0	0
1,387,326	·	6,804,820	6,620,019
(13,000)	·	(195,000)	(195,000)
(2,311,389)	TOTAL DEFICIT/SURPLUS(-) FOR YEAR	3,364,460	4,950,005
10,163,309	Balance as at 1st April	12,474,698	9,110,238
12,474,698	Balance as at 31st March	9,110,238	4,160,233

^{*} General Management - relates to costs for the whole of the housing stock or all tenants such as EKH Management Fee and support costs.

^{*} Special Management - relates to only some of the tenants such as cleaning communal areas of flats and maintenance of open spaces.